

Are you eligible?

Do you have a water meter?

No

Yes

Do you, or anyone in your household, receive any of these benefits or tax credits?

- Income Support
- Income-based Job Seeker's Allowance
- Housing Benefit
- Council Tax Benefit
- Pension Credit
- Working Tax Credit
- Child Tax Credit (other than just the family element)

No

Yes

Do you, or anyone in your household, have any of these medical conditions?

- Desquamation (flaky skin disease)
- Weeping skin disease (eczema, psoriasis, varicose ulceration)
- Abdominal stoma
- Crohn's Disease
- Ulcerative colitis
- Renal Failure requiring home dialysis (except where the health authority contributes to the cost of the dialysis)
- another medical condition which requires the use of significant additional water and can be supported with a doctor's certificate

Yes

No

Does the person who receives the benefit or tax credit also receive child benefit for three or more children under 19 living in your household?

Yes

No

You are likely to be eligible for WaterSure. Please fill in the application form and return it to us with the evidence requested.

You are not eligible for WaterSure
You might want to contact us on 01978 833200 for advice on other ways to help you pay your bill. For example, you could switch to using a water meter if you are not already on one; install water saving equipment; or make sure you have the best payment plan for your circumstances

Please note: you do not qualify for the WaterSure if you water your garden with a non-handheld appliance such as a sprinkler or domestic irrigation system or if you have an auto-fill swimming pool or pond with a capacity of over 10,000 litres.