



CODE OF PRACTICE ON ENFORCEMENT OF WATER SUPPLY (WATER FITTINGS) REGULATIONS 1999

The Water Supply (Water Fittings) Regulations 1999 (SI 1506) exist to prevent waste, misuse, undue consumption and erroneous measurement of water. As your supplier, Dee Valley Water is responsible for their enforcement.

Principles of Enforcement

Enforcement is necessary to protect drinking water up to the point of use from risks of waste, misuse, undue consumption, contamination and erroneous measurement. Dee Valley Water will carry out enforcement activities in a fair, practical, cost effective and consistent way that helps sustain a safe environment.

Dee Valley Water recognises that most people will want to comply with the Regulations and we will work with them to promote and encourage best practice. To fulfil our responsibilities we will take firm action, including prosecution, against those who flout the law or act irresponsibly and by doing so put the public health at risk and endanger supplies.

Enforcement will include the availability of information literature and responding to telephone enquiries, all free of charge; we also welcome the opportunity to comment on the technical design of water installations and fittings.

Dee Valley Water supports the development of national and European standards and the testing of water fittings and materials for conformity with these, such information is made widely available helping to raise awareness among those who need to understand best practice.

Openness

Dee Valley Water will produce information in plain language and make it easily available.

We will consult recognised interest groups about how we enforce the Regulations, including charges that we will make. General issues, specific compliance failures or problems will be discussed with anyone experiencing difficulty and confidentiality will be maintained.

Dee Valley Water supports the Water Regulations Advisory Scheme (WRAS) which co-ordinates the uniform interpretation and application of the legislation. WRAS constitution requires it to liaise with architects, designers, manufacturers, factors, installers, individual users and other interested groups, and to provide them and water suppliers with advice and technical support.