



## **TEN GOLDEN RULES FOR THE PRECAUTION AGAINST FREEZING OF WATER PIPES DURING SEVERE WEATHER CONDITIONS**

**WITH FROST PROTECTION PREVENTION IS ALWAYS CHEAPER THAN CURE. IF YOU DO NOT TAKE PRECAUTIONS YOU MAY NOT BE COVERED BY INSURANCE.**

**ALL PIPES AND FITTINGS, BOTH INSIDE AND OUTSIDE, NEED TO BE LAGGED INCLUDING THOSE IN THE ROOF SPACE.**

- **ALLOW A LITTLE HEAT INTO THE LOFT TO ENSURE THE PIPES AND COLD WATER STORAGE TANK DO NOT FREEZE. EVEN WHEN INSULATION IS PROVIDED, FREEZING OF WATER IN FITTINGS CANNOT ALWAYS BE PREVENTED IF THE COLD WEATHER CONTINUES FOR AN EXTENDED PERIOD UNLESS THE AREA RECEIVES SOME HEAT.**
- **IT IS ESSENTIAL THAT DURING SEVERE COLD CONDITIONS THE WATER SYSTEM IS COMPLETELY DRAINED IF THE BUILDING IS TO BE LEFT UNATTENDED FOR ANY LENGTH OF TIME.**
- **IT IS A WISE PRECAUTION THAT UNOCCUPIED BUILDINGS SHOULD BE PROVIDED WITH HEATING IF ONLY FOR PART OF THE DAY IF THERE IS STILL WATER CONNECTED.**
- **CENTRAL HEATING SYSTEMS WITH FROST STATS ARE ECONOMICAL AND CAN PREVENT EXPENSIVE BURSTS.**
- **MAKE SURE BALL VALVES DON'T OVERFLOW - THESE CAN BE EASILY ADJUSTED.**
- **RESPOND QUICKLY TO ANY BURST PIPES**
- **MAKE REGULAR CHECKS OF YOUR PROPERTY INCLUDING ANY GARAGES AND OUTBUILDINGS.**
- **ENSURE YOU KNOW THE LOCATION OF THE STOP TAP AND ENSURE THAT IT IS EASY TO OPERATE. STOP TAPS ALSO NEED TO BE INSULATED.**
- **ALL INSULATION MATERIAL SHOULD BE MAINTAINED IN A DRY STATE. MAKE SURE THAT EXTERNAL LAGGING IS PROTECTED.**
- **KEEP THE TELEPHONE NUMBER OF YOUR LOCAL PLUMBER HANDY.**

**DEE VALLEY WATER HAS AN EMERGENCY TELEPHONE  
LINE WHICH IS MANNED 24 HOURS A DAY,  
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